

**SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN
2020-2021**

TABLE OF CONTENT

INTRODUCTION.....	1
VOTES.....	2
LEGISLATION.....	3
METHODOLOGY.....	4
STRATEGIC INTENT.....	5
REVENUE AND EXPENDITURE.....	6
CAPEX.....	7
ORGANISATIONAL TARGETS AND KPIs.....	8
CAPITAL WORKS PLAN.....	9
TECHNICAL INDICATORS DESCRIPTION.....	10

INTRODUCTION

The development, implementation and monitoring of a Service Delivery and Implementation Plan (SDBIP) is required by the Municipal Finance Management Act (MFMA). In terms of circular 13 of National Treasury, "the SDBIP gives effect to the Intergrated Development Plan (IDP) and Budget of the Municipality and will be possible if the IDP and Budget are fully aligned with each other, as required by the MFMA.

As the budget gives effects to the strategic priorities of the Municipality it is important to supplement the budget and the IDP with a management and implementation plan. the SDBIP serves as the commitment by the Municipality, which includes the administration, council and community, whereby the intended objectives and projected in order to ensure that desired outcomes over the long term are achieved and these are implemented by the administration over the next twelve months

The SDBIP provides the basis for measuring performance in service delivery against quarterly targets and implementing the budget based on monthly projections. Circular 13 further suggests that the SDBIP provides the vital link between the Mayor, council (executive) and the administration, and facilitates the process for holding management accountable for its performance .

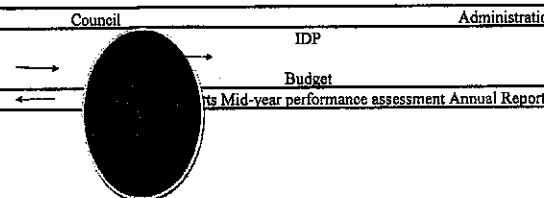
The SDBIP is a management, implementation and monitoring tool that will assist the Mayor, Councillors, Municipal Manager, Senior Managers and Community.

Votes	Objectives and Targets
Municipal Manager Office (Vote 200)	To lead, direct and manage a motivated and inspired Administration and account to the Maruleng Local Municipal Council as Accounting Officer for long term Municipal sustainability to achieve a good creditor rating within the requirements of the relevant legislation and whereas the following sections within the department, i.e. IDP & PMS, IT, Disaster Management, Communication and Internal Auditing is managed for integration, economic growth, marginalised poverty alleviation, efficient, economic and effective communication and service delivery.
Budget and Treasury (Vote 300)	To secure sound and sustainable management of the financial affairs of Maruleng Local Municipality by managing the budget and treasury office and advising and if necessary assisting the accounting officer and other directors in their duties and delegation contained in the MFMA. Ensuring that the Maruleng Local Municipality is 100% financially viable when it comes to Cost Coverage and to manage the Grant Revenue of the municipality so that no grant funding is foregone
Community Services (Vote 600)	To co-ordinate Licensing & Law Enforcement, Environmental Health Services, Sports Arts and culture, Education, Libraries, Safety and security, Environmental and Waste management, Health and Social development programmes and special programmes
Technical Services (500)	To ensure that the service delivery requirements for roads are met and maintenance of water, sewerage and electricity are conducted for access to basic services as well as no less than an average of 100% MIG expenditure
SPED (VOTE 400)	To direct the Maruleng Local Municipality's resources for advanced economic development and investment growth through appropriate town and infrastructure planning in order that an environment is created whereby all residents will have a sustainable income.
Corporate Services (Vote 010)	To ensure efficient and effective operation of council services, human resources and management, legal services and the provision of high quality customer orientated administrative systems. Ensuring 100% compliance to the Skills Development Plan

1. INTRODUCTION

The Service Delivery and Budget Implementation Plan (SDBIP) seeks to promote municipal accountability and transparency and is an important instrument for service delivery and budgetary monitoring and evaluation. The SDBIP is a partnership contract between the administration, council and community which expresses the goals and objectives, set by the council as quantifiable outcomes that can be implemented by the administration over the next 12 months.

**Diagram 1
SDBIP "contract"**



Employee Contracts and annual Performance agreements for the municipal manager & Senior managers

2. LEGISLATION

Section 1 of the MFMA defines the SDBIP as : A detailed plan approved by the mayor of the municipality in terms of section 53 (1) (e)(ii) for implementing the municipality's delivery of services and the execution of its annual budget and which must include (as part of the top-layer) the following:

- (a) Projections for each month of:
 - Revenue to be collected, by source, and
 - Operational and capital expenditure, by vote;
- (b) Service delivery targets and performance indicators for each quarter.

In terms of National Treasury Circular No. 13 the SDBIP must provide a picture of service delivery areas, budget allocations and enable monitoring and evaluation. It specifically requires the SDBIP to include;

- Monthly projections of revenue to be collected for each source;
- Monthly projections of expenditure (operating and capital) and revenue for
- Quarterly projections of service delivery targets and performance indicators for each vote;
- Information for expenditure and delivery; and
- Detailed capital works plan

In terms of Sections 69 (3) (a) and (b) of the MFMA the accounting officer of a municipality must submit to the Mayor within 14 days after the approval an annual budget, a draft SDBIP for the budget year and drafts of the annual performance plans as required in terms of Section 57 (1) (b) of the Municipal Systems Act (MSA) for the municipal manager and all senior managers. Furthermore, according to Section 53 (1) (c) (ii) and (iii) of the MFMA, the Mayor is expected to approve the SDBIP within 28 days after the approval of the budget.

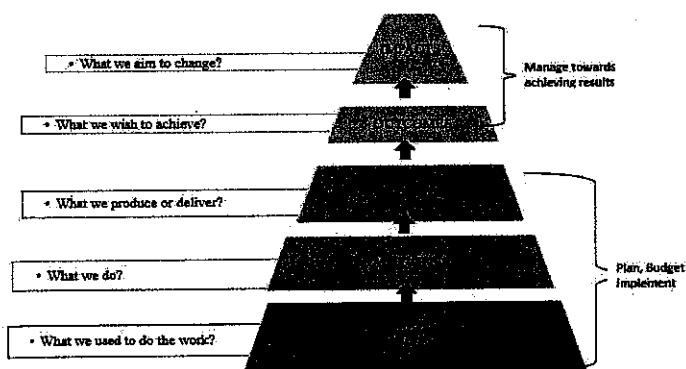
The Maruleng Local Municipality's 2018/19 Medium- term Budget and Integrated Development Plan (IDP) have been approved by Council on 31 May 2019 in terms of the MFMA and the MSA respectively. The process leading to the draft Budget, IDP and business plans, which have an important bearing on the finalizations of the SDBIP, includes the following elements:

Departmental business plans/departmental SDBIPs. These departmental SDBIPs provide the details plans and targets according to which the department's performance will be. The departmental SDBIPs contain performance plans of senior managers. The performance plans were formulated in terms of the IDP sector plans and the operational mandates relevant to each department. The performance plans forms the basis for the signing of the annual performance agreements of the Municipal Manager and Senior Managers. The SDBIP represents the key performance targets as captured across core departments.

Methodology and Content

The development of the SDBIP was influenced by the Priorities, Strategic Objectives, Programme Objectives and Strategies contained in the IDP ensuring progress towards the achievement thereof. The SDBIP of Maruleng Local Municipality (MLM) is aligned to the Key Performance Areas (KPAs) Spatial Rationale as another KPA to be focused upon.

The methodology followed by MLM in the development of the SDBIP is in line with National Treasury Framework contained in the Framework for Managing Programme Performance Information.



1. STRATEGIC INTENT

The strategic vision of the organization sets the long term goal the Municipality wants to achieve. Maruleng Local Municipality's vision is one that "wishes" for access of basic services for to all, where a strong economy exists. The vision is:

To be the powerhouse of socio-economic development through sustainable and integrated agriculture and tourism
The Mission of the Municipality speaks about the existence or reason for being of Maruleng Municipality and how Slogan "**WILDLIFE HAVEN**"

The Municipality has developed a comprehensive strategy on how it would be able to measure progress the attainment thereof. The strategy consists of strategic objectives identified and then arranged on the different Balance Scorecard perspective for a Strategy Map. The Strategy Map is shown on the page below:

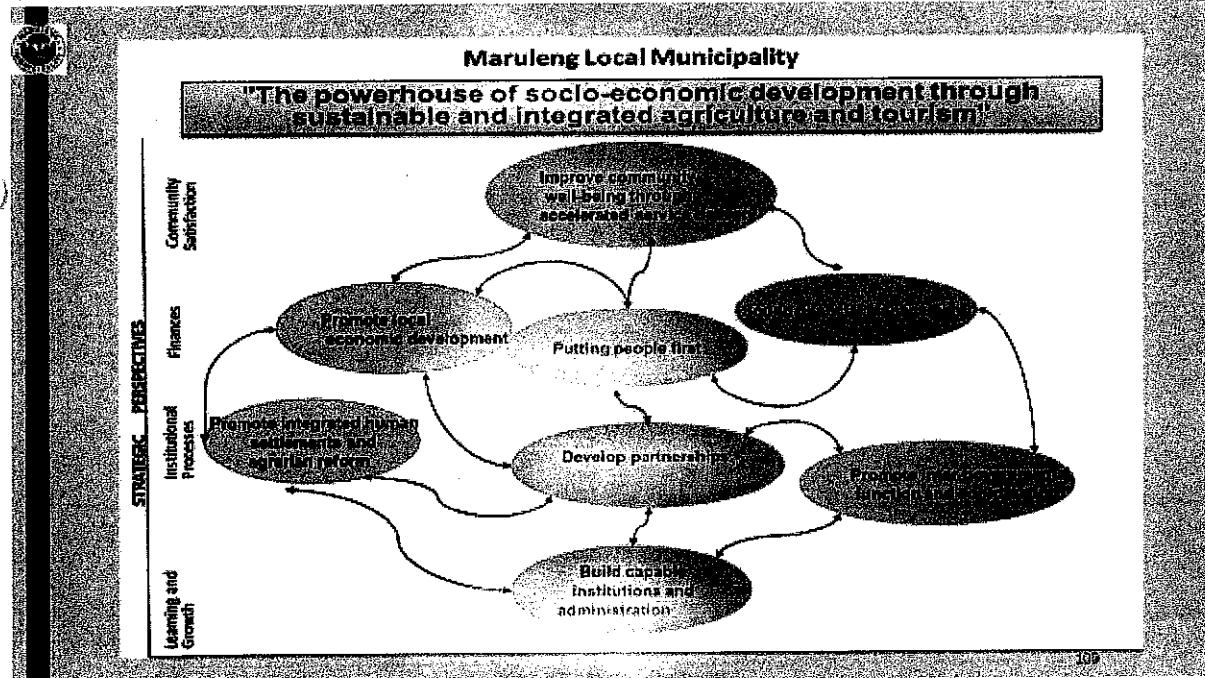
VALUES

Value for money
Professionalism
Honesty
Accessible
Transparency
Accountability

STRATEGIC OBJECTIVES

1. Improve Community Well-Being Through Accelerated Service Delivery
2. Promote Local Economic Development
3. Putting People First
4. Sound Financial Management
5. Promote Integrated Human Settlements and Agrarian Reform
6. Develop Partnerships
7. Promote Inter-governmental Function and Coordination
8. Build Capable Institutions and Administration

STRATEGIC OBJECTIVES IN A STRATEGY MAP



LIM335 Maruleng - Supporting Table SA25 Budgeted monthly revenue and expenditure

LIM335 Maruleng - Supporting Table SA28 Budgeted monthly capital expenditure (municipal vote)

R thousand	Description	Ref	Budget Year 2019/20						Medium Term Revenue and Expenditure Framework								
			July	August	Sept.	October	Nov.	Dec.	January	Feb.	March	April	May	June	Budget Year 2020/21	Budget Year +1 2021/22	Budget Year +2 2022/23
Multi-year expenditure to be appropriated	1																
Voe 1 - Executive and Council																	
Voe 2 - Budget and Treasury																	
Voe 3 - Corporate Services																	
Voe 4 - Planning and Development																	
Voe 5 - Community and Social Services																	
Voe 6 - Sports and Recreation																	
Voe 7 - Waste Management																	
Voe 8 - Water Management																	
Voe 9 - Roads and Transport																	
Voe 10 - Water																	
Voe 11 - Public Safety																	
Voe 12 - Electricity Distribution																	
Voe 13 -																	
Voe 14 -																	
Voe 15 -																	
Capital multi-year expenditure sub-total	2		-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Single-year expenditure to be appropriated																	
Voe 1 - Executive and Council			826	608	722	570	760	342	418	494	874	684	418	-	-	-	
Voe 2 - Budget and Treasury			198	144	171	135	180	81	99	117	207	162	99	207	3 300	3 350	
Voe 3 - Corporate Services			1 968	1 432	1 740	1 342	1 750	805	984	1 163	2 058	1 611	984	6 552	22 389	17 599	
Voe 4 - Planning and Development			231	168	200	158	210	95	116	137	242	189	116	5 492	7 350	6 500	
Voe 5 - Community and Social Services			-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Voe 6 - Sports and Recreation			-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Voe 7 - Waste Management			-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Voe 8 - Water Management			9 097	6 616	7 857	6 203	8 270	3 722	4 549	5 976	9 511	7 443	4 549	3 016	76 207	100 614	112 762
Voe 9 - Roads and Transport			-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Voe 10 - Water			-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Voe 11 - Public Safety			-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Voe 12 - Electricity Distribution			-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Voe 13 -			-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Voe 14 -			-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Capital single-year expenditure sub-total	2	12 331	8 968	10 649	8 407	11 210	5 044	6 165	7 286	12 891	10 089	6 165	16 141	115 346	128 663	123 552	
Total Capital Expenditure	2	12 331	8 968	10 649	8 407	11 210	5 044	6 165	7 286	12 891	10 089	6 165	16 141	115 346	128 663	123 552	

Performance Indicators and Targets for the following Key Performance Areas

1. Spatial Rationale, 2. Basic Services Delivery, 3. Local Economic Development, 4. Financial Viability, 5. Good Governance and Public Participation, 6. Municipal Transformation

Organisational Scorecard									
Key Result Area		Strategic Objective		Performance Indicator		Target		Performance Score	
Key Result Area	Strategic Objective	Performance Indicator	Target	Score	Score	Score	Score	Score	Score
400	Ensure that planning and development is informed by the Spatial Development Framework	Number of Spatial Development Framework Implemented	Reviewed SDF	Operational	1	30 days	30 days	30 days	30 days
400	Ensure that Land Use Management Schemes is updated	Update of LUMS	Turnaround time in processing land use applications from the date received	30 days	30 days	90 days	90 days	90 days	90 days
400	Ensure that GIS is updated	Update of GIS	Turnaround time in processing building plans from the date submitted	30 days	30 days	90 days	90 days	90 days	90 days
400	Setting aside an amount for the acquisition of land	Amount set aside for acquisition of land	Number of GIS updates conducted	4	Operational	1	1	1	1
400	Purchasing of land for human settlement development	Purchasing of land	Amount set aside for acquisition of land	18 000 000	18 000 000	3 000 000	750 000	750 000	750 000
500	Ensure that indigents households are provided with free basic electricity	Free Basic Electricity [NKEI]	Number of indigents households with access to free basic electricity	1796	1,500,000	3700	3700	3700	3700
500	Ensure that indigents households are provided with Free basic waste removal	Free basic waste removal [NKPI]	Number of indigent households with access to refuse removal	0	OPEx	100	100	100	100
500	Construction of low level bridges	Marleng low level bridges	Number of low level bridges constructed	6	Designs completed	7,000,000	6	6 bridges foundation completed	6 bridges completed
500	To up grade a road from gravel to paved road	Balloon access road	Number of km of Balloon access road surfaced	22,445,889.33	1.5km bridge and culvert	1.5km road and 2 bridges	1.5km sub-base and concrete columns completed	1.5km road and 2 bridges commissioning	Completion certificate

500	To up grade a road from gravel to paved road	Butsvana access road	Number of km of Butsvana accessed road paved	1.4km	8,560,000	1.4km road paved	1.4km road base completed	1.4km road paving completed	1.4km road commissioning	No target this quarter	Technical Services	Appointment letter
500	To up grade a road from gravel to paved road	Willows access road	Number of meters of Wilkows access road paved	1.6km	8,600,000	900m paved	900m paved completed	900m paving completed	900m commissioning	No target this quarter	Technical Services	Completion certificate
500	To up grade a road from gravel to paved road	Newline Ga-Fanie access road	Number of km of Newline Ga-Fanie accessed road paved	1.5km paved road	12,800,000	1.5km	1.5km road base completed	1.5km road paving completed	1.5km road commissioned	No target this quarter	Technical Services	Completion certificate
500	To rehabilitate a road	Rehabilitation of Ce-Sakororo road	Number of meters of Ga-sakororo road rehabilitated	Designs	6,000,900	500m road	Advertisement	Appointment of a contractor	500m base completed	500m road surfaced	Technical Services	Completion Certificate
500	To rehabilitate a road	Rehabilitation of Kampens road	Number of km of Kampens road rehabilitated	1km	5,500,000	2km	2km base completed	2km road surfaced	2km road commissioning	No target this quarter	Technical Services	Progress reports
500	To up grade a road from gravel to paved road	Santeng graveyard access road	Number of meters of Santeng graveyard access road	400m road paved	7,190,000	400m	400m subbase	400m road paved and commissioned	400m commissioning	No target this quarter	Technical Services	Completion certificate
500	To up grade a road from gravel to paved road	Bismarck access road	Number of meters of Bismarck access road paved	500m paved	5,500,000	500m	500m base completed	500m road surfaced	500m road commissioning	No target this quarter	Technical Services	Completion Certificate
500	To up grade a road from gravel to paved road	Worcester access road	Number of km of Worcester access road tarm[asphalt]	1.5km	7,300,000	1.5km	1.5km sub-base completed	1.5km road surfaced	1.5km road commissioned	No target this quarter	Technical Services	Completion Certificate
500	To up grade a road from gravel to paved road	Rehabilitation of floodspuit internal streets	Number of km of floodspuit internal street rehabilitated	500m	6,000,000	1.5km	1.5km road base completed	1.5km road rehabilitation completed	1.5km road commissioned	No target this quarter	Technical Services	Completion Certificate
500	To up grade a road from gravel to paved road	Catals internal street	Number of km of catals street paved	New	7,422,868.57	1km	Advertisement	Appointment of Contractor	1km sub-base completed	1km road paving and commission	Technical Services	Completion certificate
500	To up grade a road from gravel to paved road	Sofaya to Weshomeong access road	Upgrading 3km gravel road to tarm[ed] road	New	6,907,612.24	1km	Advertisement	Appointment of Contractor	1km sub-base completed	1km road paving and commission	Technical Services	Completion certificate
500	Development of designs	Mabisa to Mameja access road	Designs of 8km road development	New	1,500,000	Development of designs 8km road	Advertisement	Appointment of a consultant	Development of designs 8km road	No target this quarter	Technical Services	Completion of detailed design report
600	Ensure the provision of refuse removal services	Refuse removal from households to the landfill site in Worcester	Number of households with basic waste removal/collection by 30/05/21	11 206	7,725,000	11 206	11 206	11 206	11 206	Community Services	Quarterly reports	
600			Number of commercial institutional and industrial centres with access to solid waste removal services	56 business	50 business establishments	50 business establishments	Advertisement	50 business establishments	50 business establishments	Community Services	Quarterly reports	

500	To up grade a road from gravel to paved road	Butswana access road Number of km of Butswana accessed road paved	1.4km	6,550,000	1.4km road paved	1.4km road base completed	1.4km road paving completed	No target this quarter
500	To up grade a road from gravel to paved road	Willows access road Number of meters of Willows access road paved	1.6km	8,600,000	900m paved	900m roadbed completed	900m paving completed	No target this quarter
500	To up grade a road from gravel to paved road	Newline Ga-Fanie access road	Number of km of Newline Ga-Fanie access road paved	1.5km paved road	12,600,000	1.5km	1.3km road base completed	1.5km road paving completed
500	To rehabilitate a road	Rehabilitation of Ga-Sekone road	Number of meters of Ga-Sekone road rehabilitated		6,000,000	500m road	Advertisement	Appointment of a contractor
500	To rehabilitate a road	Rehabilitation of Kampensus road	Number of km of Kampensus road rehabilitated	1km	5,500,000	2km	2km base completed	2km road surfacing
500	To up grade a road from gravel to paved road	Sanieng graveyard access road	Number of meters of Sanieng graveyard access road paved	400m road paved	7,190,000	400m	400m subbase completed	400m road paved and commissioned
500	To up grade a road from gravel to paved road	Bismarck access road	Number of meters of Bismarck access road paved	500m paved	5,500,000	500m	500m base completed	500m road surfaced
500	To up grade a road from gravel to paved road	Worcester access road	number of km of Worcester access road tarm[asphalt]	1.5km	7,300,000	1.5km	1.5km sub-base completed	1.5km road surfaced
500	To up grade a road from gravel to tarm road	Rehabilitation of Houtspuit internal streets	Number of km of Houtspuit internal street rehabilitated	500m	6,000,000	1.5km	1.5km road base completed	1.5km road rehabilitation completed
500	To up grade a road from gravel to paved road	Catalis internal street	Number of km of catalis street paved New		7,422,868.67	1km	Advertisement	Appointment of Contractor
500	To up grade a road from gravel to paved road	Sofaya to Mshimeleng access road	Upgrading 3km gravel road to tarred road	New	6,907,612.24	1km	Advertisement	Appointment of Contractor
500	Development of designs	Mabini to Mametja access road	Designs of 8km road developed	New	1,500,000	Development of designs 8km road	Appointment of a consultant	Development of designs 8km road
600	Ensure the provision of refuse removal services	Refuse removal from households to the landfill site in Worcester	Number of households with basic waste removal/collection by 30/6/21	11 205	7775,000	11 206	11 206	Community Services
600			Number of commercial, institutional and industrial centres with access to solid waste removal services	58 business	50 business establishments	50 business establishments	50 business establishments	Community Services
								Quarterly reports
								Quarterly reports
								Quarterly reports

300	Purchasing of municipal vehicles	Vehicles	Number of vehicles purchased	14(1 waste truck and other 7 minivans 2 sedans 1 taxi, 3 trucks vehicles)	9 000 000	3 (Grader, cherry picker and TLB)	Crader, cherry picker and TLB purchased	Budget and Treasury	Financial report
200	Purchasing and of air conditioners	Air-conditioners	Number of air conditioners purchased	30	250 000	5	Development of specification and submission to budget and treasury	Appointment of service provider	Corporate Services
200	Ensure the upgrading of the existing access control equipments	Access control	Number of access control equipment installed	5	500 000	5	Development of specification and submission to budget and treasury	Appointment of service provider	Corporate Services
500	To purchase IT equipments	IT Equipment	Number of IT equipments purchased	4	500 000	100 laptops purchased	Development of specification and submission to budget and treasury for IT	100 laptops procured	Corporate Services
500	Ensure the soft ware is upgraded	Software	Number of Software upgraded	50	400 000	3(VIP Payroll Premier HR,ESS System	Development of specification and submission to budget and treasury for IT	No target this quarter	Corporate Services
500	To purchase office furniture	Office furniture	Number of Office furniture purchased	12Executive Tables 3 Ordinary chairs, 65 High back chairs, 70 Visitors chairs, 14 Boardroom chairs and 600 chairs for 3 community halls	800 000	20 tables and 70 chairs	No target this quarter	No target this quarter	Corporate Services
500	Purchasing of plant and equipment (lawn mowers)	Plant and Equipment	Number of lawn mowers purchased	6	150 000	10 lawn mowers	No target this quarter	No target this quarter	Community Services
500	Ensure appropriate maintenance of street lighting	Street lighting	Number of street lights maintained	17	500 000	148	No target this quarter	No target this quarter	Community Services
10	Purchasing of office equipment	Office Equipment	Number of office equipments purchased	5	350 000	5	Development of specification and submission to budget and treasury	Appointment of service provider	Corporate Services
10	Upgrading of server room	Server room	Number of Server rooms upgraded	1 (Server room upgraded)	1 500 000	1 (Server room upgraded)	Development of specification and submission to budget and treasury	(Server room upgraded)	Corporate Services
400	Ensure that K2Cs supported	K2C Support	Number K2Cs programmes supported	4	200 000	4	1 environmental monitors & SPED	1 environmental monitors & river restoration)	Quarterly reports
400	Ensure that LED programmes are supported	LED Programmes	Number of LED programmes supported	8	150 000	8	2	2	SPED

EPWP		Number of jobs created through EPWP (NKP)	1169 000	150	1	No target this quarter	1	No target this quarter	1	Technical Services	Quarterly reports
PERFORMANCE INDICATORS											
PERFORMANCE INDICATORS											
400	Ensure the creation of jobs through Expanded Public Works Programma	Supplementary valuation role (2020/2021)	# of supplementary taxes implemented	1(2019/20 Valuation roll)	Operational	1	No target this quarter	No target this quarter	1	SPED	Summary of valuations/completions detail on financial system
300	To enhance revenue	Revenue Enhancement strategy reviewed	Number of revenue enhancement strategy reviewed	1(2019/20 Enhancement Revenue Strategy)	Operational	1	No target this quarter	No target this quarter	No target this quarter	Budget and Treasury	2020/21 Enhancement Revenue Strategy
300	Ensure compliance to asset and inventory management policy (GRAP 17)	Asset and inventory management	% compliance to Asset standard (GRAP 17)	80 % compliance	Operational	100% compliance to Asset standard (GRAP 17)	Budget and Treasury	Quarterly reports			
300	To fully comply with supply chain Regulation and National Treasury guide on procurement processes	Supply chain management	Number of assets update schedules	12	Operational	12	3 Updated schedule of assets changes	3 Updated schedule of assets changes	3 Updated schedule of assets changes	Budget and Treasury	Quarterly reports
300	Improved financially viability	Cost coverage	% compliance to SCM regulations	80 % compliance	Operational	100% compliance to SCM regulations	Budget and Treasury	Quarterly reports			
300	Improved financially viability	Revenue collection	Number of compliant in-year SCM reports submitted on time to Council and Treasury	4	Operational	12	3 SCM reports	3 SCM reports	3 SCM reports	Budget and Treasury	Quarterly reports
300	Ensure that budget management is in line with MSCOA	MSCOA	Number of acceptable months for municipal sustainability	14 months	Operational	3 months	3 months	3 months	3 months	Budget and Treasury	Financial reports
300	To ensure compliance with budget and reporting regulations	MfMA reports	% of revenue collected monthly	50%	Operational	80%	40%	50%	60%	Budget and Treasury	Financial reports
300	To ensure compliance with budget and reporting regulations	MfMA reports	% of debt coverage ratio	0%	Operational	0%	(0%)	0%	0%	Budget and Treasury	Financial reports
300	To ensure that budget management is in line with MSCOA	MSCOA	% compliance to MSCOA (uniform reporting for municipalities)	100%	Operational	100%	100%	100%	100%	Budget and Treasury	Progress mitigation reports
300	To ensure compliance with budget and reporting regulations	MfMA reports	Number of S71 reports submitted to the mayor and provincial treasury within 10 working days of start of the month	12 MfMA reports	Operational	12	3	3	3	Budget and Treasury	Quarterly reports
300	To ensure compliance with budget and reporting regulations	MfMA reports	Number of S52 reports submitted to Council within 30 days of the end of each quarter	4 MfMA statutory reports	Operational	4	1	1	1	Budget and Treasury	Quarterly reports
300	To ensure compliance with budget and reporting regulations	MfMA reports	Number of S72 reports submitted to Council and provincial treasury after assessment by the accounting officer by 28 january	1 Mid-year report (S72)	Operational	1	No target this quarter	No target this quarter	1	Budget and Treasury	Mid-year report
300	To ensure compliance with budget and reporting regulations	MfMA reports	Number of Adjustment Budget reports submitted to Council in terms of S28	1 Budget Adjustment Report	Operational	1	No target this quarter	No target this quarter	1	Budget and Treasury	Council Resolution
300	To ensure compliance with budget and reporting regulations	MfMA reports	Number of MfMA reports submitted to council	20 Reports	Operational	5	5	5	5	Budget and Treasury	Council Resolutions

300	Submission of annual financial statements to the A-G within the prescribed timeframe	Submitted within prescribed timeframes	Operational	A-F-S submitted to A-G 31/08/20	Unaudited A-F-S submitted to A-G by 31 August	No target this quarter	No target this quarter	Budget and Treasury AFS
200	Submission of Annual Performance Report within prescribed timeframes	Draft Annual Performance report submitted within regulated timeframes	Operational	Draft Annual Performance report to AG by 31/08/20	Unaudited Annual Performance Report submitted to A-G 31 August	No target this quarter	No target this quarter	Municipal Manager APR
300	Improved management of municipal grants expenditure	% of personnel budget spent	74%	\$9 179 039	100%	25%	50%	Budget and Treasury Financial report
300	Ensure compliance to MIG expenditure	% compliance to MIG Expenditure	100%	25,322,250	100%	25%	50%	Budget and Treasury Financial report
300	Improved allocation of maintenance budget	Maintenance Expenditure	49%	4,250,000	100%	25%	50%	Budget and Treasury Financial report
300	Improved expenditure on capital budget	Capital Expenditure	80%	142,342,598	100%	25%	50%	Budget and Treasury Financial report
300	Ensure efficient and efficient utilization of fleet	Fleet management	Number of quarterly reports submitted on fleet management	12	Operational	12	3	Corporate Services Quarterly reports
200	Ensure improved audit opinion	External Auditing	Number of improved audit opinion	1(Unqualified audit opinion)	5 000 000	1(Unqualified audit opinion)	No target this quarter	No target this quarter
200	Ensure improved audit opinion		% compliance to AG Audit Action Plan (external auditing)	100%	Operational	100%	25%	75% Municipal Manager A-G Auditing Action Plan progress report
200	To improve municipal internal controls and systems		Submit AG Action Plan to Council by 31 January	90%		Submit AG Action Plan to Council by 31 January	No target this quarter	75% Municipal Manager A-G Auditing Action Plan progress report
200	To promote good governance	Internal auditing	% of AG queries resolved	90%	Operational	100%	25%	Budget and Treasury A-G Auditing Action Plan
			Number of quarterly internal audit reports with recommendations generated	4	800 000	4	50%	100% Council resolution and reports
			Number of Risk Based Internal Audit Plan approved	1	Operational	1	75%	100% Municipal Manager Quarterly reports
			% of Audit and Performance Committee resolutions implemented	100%	Operational	100%	100%	Municipal Manager APC Resolution Register

200	To promote good governance	Audit Committee	Number of PMS audits conducted	4	Operational	4	1	1	1	1	Municipal Manager
200	To minimize corrupt activities	Fraud and corruption	Number of audit committee meetings held	4	200 000	4	1	1	1	1	Municipal Manager
200	To promote good governance	Risk Management	Number of fraud and corruption cases investigated	0	Operational	All reported cases	All reported cases	All reported cases	All reported cases	All reported cases	Municipal Manager
200	To promote good governance	Risk Management	Number of Annual review of strategic risks plan	1	1(Risk Based Internal Plan)	Operational	1	Strategic Risk reviewed	No target this quarter	No target this quarter	Municipal Manager
200	To promote good governance	Risk Management	% Implementation of identified risks mitigations	100%	Operational	100%	100%	100%	100%	100%	Municipal Manager
200	Conducting risk assessments	Risk Assessment	Number of risk assessments conducted	1	Operational	2	No target this quarter	No target this quarter	No target this quarter	No target this quarter	Municipal Manager
200	To promote good governance	Risk Management	Number of Institutional Risk Management Committee meetings held	4	Operational	4	1	1	1	1	Municipal Manager
200	To promote good governance	MPAC	% of MPAC resolutions implemented	100%	Operational	100%	100%	100%	100%	100%	MPAC Resolutions register
10	Ensure efficient and effective functioning of Council	Council function and support	Number of MPAC meetings held	5	250 000	4	1	1	1	1	Corporate Services
10	Number of schedule Executive committee meetings held	Number of council sitting supported	8	Operational	4	1	1	1	1	1	Corporate Services
10	Number of schedule portfolio committees meetings held	Number of executive committee meetings held	7	Operational	12	3	3	3	3	3	Corporate Services
200	To promote community participation and accountability	Public Participation	Number of public participation meetings (minces) held	12	650 000	4	1	1	1	1	Corporate Services
200	To promote community participation and accountability	Community feedback	Number of community feedback meetings held	49	Operational	55 {4 per ward}	14	14	14	14	Corporate Services

200	To promote accountability	Complaints Management	% of complaints resolved	100%	Operational	100%	100%	100%	100%	100%	Corporate Services
10	Ensure effective and efficient functioning of ward committees	Ward committees support	Number of functional ward committees	14	3 637 000	14	14	14	14	14	Corporate Services Register
10	Ensure effective and efficient functioning of ward committees	Ward committees support	Number of monthly ward committees reports submitted	148	operational	148	42	42	42	42	Corporate Services
200	Ensure effective and efficient communication	Communication	Communication strategy reviewed and implemented annually	2018/19 Communication Strategy	60 000	Communication strategy reviewed and implemented annually	Implementation of the Strategy	Council Resolution & quarterly reports			
10	Provide regular support to needy learners	Mayoral nursery fund	Number of learners supported	4	650 000	4	4	4	4	4	Municipal Manager
10	Ensure that traditional leaders receive allowance for attending council meetings and activities	Traditional Leaders allowance	Number of traditional leaders receiving allowance for attending council meetings and activities	4	12 000	4	4	4	4	4	Corporate Services
10	Monitor and oversee implementation of daily licensing	Licensing and Administration	% monitoring of daily licensing	New	OPEX	100%	100%	100%	100%	100%	Community Services
10	Monitor compliance to traffic and law enforcement regulation	Traffic and law enforcement regulation	% compliance to Traffic and law enforcement regulation	New	OPEX	100%	100%	100%	100%	100%	Community Services
10	ensure that Thusong services delivered are fully operational and effective	Thusong Center services	% effectiveness of services provided at thusong service center	New	OPEX	100%	100%	100%	100%	100%	Community Services
200	Ensure that DRM strategic planning session is held in order to	Disaster Risk Management strategic planning session	Number disaster risk management strategic planning session held	0	1	No target this quarter	No target this quarter	No target this quarter	No target this quarter	No target this quarter	Community Services
200	Ensure that DRM strategic planning session is held in order to	Disaster Risk Management strategic planning session	Number of Disaster Risk Management Plan reviewed	2018/19 DRM Plan	1	No target this quarter	No target this quarter	No target this quarter	No target this quarter	No target this quarter	Community Services
200	Ensure that DRM strategic planning session is held in order to appropriate responses to disaster management	Disaster Risk Management	Number disaster risk management awareness campaigns held	12	500 000	4	1	1	1	1	Community Services
200	Ensure that DPF Budget are done within the legislated framework	Df Review	Df Budget adopted by Council by 29 May 2021	Df Budget adopted by Council on the 29 May 2020	300 000	Adopted by Council by 29 May 2021	Final Df/Budget	Final Df/Budget	Final Df/Budget	Final Df/Budget	Council resolution

200	To ensure that IDP strategies are reviewed	DPMNS strategic planning session held	Number of strategic planning session held	1	250 000	1	No target this quarter	1 Session	No target this quarter	Municipal Manager Report
200	Sustain management of performance for Section 54 & 58 Managers	PMS	Number of senior managers (section 54 and 58) with signed performance agreements within prescribed timeframes	3	Operational	6	No target this quarter	No target this quarter	6	Municipal Manager Signed Performance Agreements
200	Sustain management of performance for Section 54 & 58 Managers		Number of formal assessments conducted (S54 & 58)	0	Operational	2	No target this quarter	No target this quarter	1 (mid-year or 2018/19)	Municipal Manager Assessment reports
200	Sustain management of performance for other officials other than Section 54 & 58 Managers		Number of other officials other than S 57 managers formally assessed	0	Operational	170	170 official [Annual assessment]	[10 informal Quarterly assessments]	1 (annual assessment for 2018/19)	Corporate Services Assessment reports
200	Promote institutional accountability and compliance to PMS framework		Number of 1/year performance management reports submitted to Council	4	Operational	4	1	1	1	Municipal Manager Quarterly reports
200	Promote institutional accountability and compliance to PMS framework		Number of Annual and overnight reports adopted within stipulated timeframes		Annual and overnight reports adopted on the March: 2020	Operational	1	Draft annual performance report	Annual and overnight reports adopted by March: 2020	Municipal Manager Council Resolution
10	Ensure capacitated work force	Skills Development	Number of employees and contractors capacitated in terms of workplace skills plan	78		2 500 000	70	20	20	Corporate Services Training reports
10	Ensure that municipalities appoint people with the necessary skills that will enable them to accelerate	Workplace skills plan [Technical skills]	Number of municipal personnel with technical skills/capacity (technicians and engineers)	3	Operational	2(Senior technician & PMU Manager)	1(PMU Manager)	No target this quarter	1(Senior technician)	Corporate Services Quarterly reports
10	Strengthen the effectiveness and efficient of municipal minimum competency requirements	Workplace skills plan (Minimum competency requirements) / (financial management)	Number of municipal personnel with financial minimum competency requirements	7	Operational	9	No target this quarter	No target this quarter	9	Corporate Services Quarterly reports
10	Ensure that people from equity target are appointed in the three highest levels of the municipal management	Employment Equity Plan	Number of staff complement with disability	5	Operational	5	5	5	5	Corporate Services EE reports
10	Ensure that people from equity target are appointed in the three highest levels of the municipal management in compliance with the approved EEP	Employment Equity Plan (NKEP)	Number of people from employment equity target group employed in the three highest levels of the municipality (National indicator)	3	Operational	2	No target this quarter	1	1	Corporate Services EE reports

10	Ensure capacitated work force	Workplace skillplan	Amount actual spent(1 % of the salary budget of municipality) on implementing workplace skills plan [National Indicator]	476 898	1 500 000	1 500 000	375 000	375 000	Corporate Services
10	Maximize efficiency of payroll management	Payroll management	% accuracy on payroll information	\$5 727 687	100%	100%	100%	100%	Financial report
10	HR Management [Overtime regulation]	HR Management [Overtime management]	% compliance to overtime regulation	100%	100%	100%	100%	100%	Payroll report
10	Provide requisite legal support	Legal Services	Number of labour grievances resulting in law suit against the municipality	0	0	0	0	0	Overtime report
10	Ensures that the municipality has SLA with all service providers	Legal Services	Number of service providers with signed Service Level Agreement	20	25	5	5	5	Corporate Services
10	Ensure sound labour practice	Labour Forum	Number of Local Forum Meetings held	4	4	1	1	1	Municipal Manager
10	Ensure safe and healthy working environment	OHS	Number of in-year compliance reports on OHS generated	4	250 000	4	1	1	Report
10	Ensure compliance to covid-19 regulations	COVID-19 Pandemic	% compliance to covid-19 management regulations	New	CFEX	100%	100%	100%	Quarterly reports
10	To ensure implementation of law enforcement	Policy development , by-laws and reviews	Number of by-laws developed/ reviewed	2 [rates & building regulations]	Operational	2	No target this quarter	No target this quarter	Corporate Services
			Number of by-laws promulgated	1	Operational	1	No target this quarter	No target this quarter	Financial report
			Number of policy workshops held	1	300 000	1	No target this quarter	No target this quarter	Payroll report
			Policies	57	Operational	57	No target this quarter	No target this quarter	Overtime report
			Providing and improving compliance to municipal regulatory environment						Corporate Services

200	Submission of Annual Performance Report within prescribed timeframe	Draft Annual Performance report submitted within regulated time	Submitted within prescribed timeframes	Operational	Draft Annual Performance report submitted to AG 31 August	Unaudited Annual Performance report submitted to AG by 31/08/22	No target this quarter	No target this quarter	Municipal Manager APR
300	Improved management of municipal grants expenditure	% of personnel budget spent	74%	89,179,639	100%	25%	50%	75%	Budget and Treasury Financial report
300	Improved management of municipal grants expenditure	Personnel Expenditure	100%	25,322,250	100%	25%	50%	75%	Budget and Treasury Financial report
300	Ensure compliance to MIG expenditure	% compliance to MIG Expenditure	100%	4,250,000	100%	25%	50%	75%	Budget and Treasury Financial report
300	Improved allocation of maintenance budget	Maintenance Expenditure	45%	14,342,598	100%	25%	50%	75%	Budget and Treasury Financial report
300	Improved allocation of maintenance budget	Capital Expenditure	80%	12	Operational	3	3	3	Budget and Treasury Quarterly reports
300	Ensure efficient and efficient utilization of fleet	Fleet management	Number of quarterly reports submitted on fleet management	12					
200	To improve municipal internal controls and systems	Submit AG Action Plan to Council by 31 January	90%	Operational	Submit AG Action Plan to Council by 31 January	No target this quarter	No target this quarter	Submit AG Action Plan to Council by 31 January	A-G Auditing Action Plan
200	To promote good governance	Internal auditing	% of AG queries resolved	90%	Operational	100%	25%	50%	Budget and Treasury Implementation reports
200	To promote good governance	Internal audit	% compliance to internal audit plan	100%	Operational	100%	100%	100%	Concrete services Quarterly reports
200	To promote good governance	Compliance to departmental AG action plan	1			No target this quarter	No target this quarter	Submit AG Action Plan to Council by 31 January	Concrete services Quarterly reports
200	To promote good governance	Number of PMS departmental reports submitted	4	Operational	4	1	1	1	Concrete services Quarterly reports
200	To promote good governance	Risk Management and mitigation	% implementation of identified risks	100%	Operational	100%	100%	100%	Council resolution and reports

Performance Indicators and Targets for the following Key Performance Areas

1. Spatial Rationale, 2. Basic Service Delivery, 3. Local Economic Development, 4. Financial Viability, 5. Good Governance and Public Participation, 6. Municipal IT Transformation

Organisational Scorecard

Year No.	Milestone and Programme Objectives	KPI	Performance Indicators	Baseline Status	Annual Target	Milestone Target	Procedural Standard	Procedural Standard	Evidence Required			
DP Strategic Objective: Improve community well-being through integrated and efficient delivery of services												
500	Ensure appropriate maintenance of vehicles	Vehicles	Number of Vehicles maintained	14	1 000 000	14	14	14	14	Corporate Services	Maintenance reports	
500	Ensure appropriate maintenance of Speed machines	Speed Machine	Number of municipal Speed machines maintained	2	80 000	2	2	2	2	Corporate Services	Quarterly reports	
200	Purchasing and repair of air conditioners	Air-conditioners	Number of air conditioners purchased	30	250 000	5	Development of specification and submission to budget and treasury	Appointment of service provider	Installation of air conditions	Corporate Services	Financial report	
200	Ensure the upgrading of the existing access control equipments	Access control	Number of access control equipment installed	4	500 000	5	No target this quarter	Development of specification and submission to budget and treasury	Installation of air conditions	Corporate Services	Financial report	
500	To purchase IT equipments	IT Equipment	Number of IT equipments purchased	50	500 000	100 laptops purchased	Development of specification and submission to budget and treasury for procurement of goods	Appointment of service provider	Access controlled equipment installed	Corporate Services	Reports	
10	Purchasing of office equipment	Office Equipment	Number of office equipments purchased	5	350 000	5	Development of specification and submission to budget and treasury	Office equipments purchased	Access controlled equipment installed	Corporate Services	Financial report	
10	Upgrading of Server room	Server room upgrade	Number of Server room upgraded	19	1 500 000	1 (Server room upgraded)	Development of specification and submission to budget and treasury	Appointment of service provider	(Server room upgraded)	Corporate Services	Financial report	

DP Strategic Objective: Sound Financial Management

2.5 Financial Management

Vote No	Measurable Objectives	Programme	KPI	Baseline Status	Budget	Annual Target	Quarterly Target	Indicators	3rd Quarter Target	3rd Quarter Actual	4th Quarter Target	4th Quarter Actual	Final Audit Report	Financial Report	
Vote No	Measurable Objectives	Programme	KPI	Baseline Status	Budget	Annual Target	Quarterly Target	Indicators	3rd Quarter Target	3rd Quarter Actual	4th Quarter Target	4th Quarter Actual	Final Audit Report	Financial Report	
200	Ensure expenditure as per budget	Expenditure Management	Actual Department budget spent												
300	Ensure effective and efficient utilization of fleet	Fleet management	Number of quarterly reports submitted on fleet management	12	Operational	12	3		3	3	3	3	Budget and Treasury	Budget and Financial Report	
KPI 3 GOOD GOVERNANCE AND PUBLIC PARTICIPATION															
INTRODUCTION OF AN INDEPENDENT AUDIT COMMITTEE															
200	To promote good governance	Internal auditing	% compliance to internal audit plan	100%	Operational	100%	100%		100%	100%	100%	100%	Corporate services	Corporate services	
			Compliance to departmental AG action plan	1	Operational			No target this quarter	No target this quarter				Submit AG Action Plan to Council by 31 January	Quarterly reports	
			Number of PMS departmental reports submitted	4	Operational	4	1		1	1	1	1	1	Corporate services	Corporate services
200	To promote good governance	Risk Management	% implementation of identified risks mitigations	100%	Operational	100%	100%		100%	100%	100%	100%	Corporate services	Council resolution and reports	
KPI 4 COUNCIL AND STAKEHOLDER ENGAGEMENT															
200	To promote good governance	MPAC	% of MPAC resolutions implemented	100%	Operational	100%	100%		100%	100%	100%	100%	Corporate services	MPAC Resolutions register	
			Number of MPAC meetings held	5		250 000	4		1	1	1	1	1	Corporate services	Quarterly reports
10	Ensure effective and efficient functioning of Council	Council function and support	Number of council sitting supported	8	Operational	4	1		1	1	1	1	1	Corporate Services	Corporate Services
			Number of schedule Executive committee meetings held	7	Operational	12	3		3	3	3	3	3	Corporate Services	Corporate Services

Strategic Objective	Key Performance Indicators					Programme	Budget	Reporting Frequency	Evidence Source
	Measureable Objectives	Programme	KPI	Target	Actual				
1.02 Strategic Objective: Putting people first									
Number of scheduled portfolio committee meetings held	16	Operational	16	4	4	Corporate Services	Quarterly reports		
To promote community participation and accountability	Public Participation	Number of public participation meetings (imbizos) held	12	650 000	4	Corporate Services	Quarterly reports		
Number of community feedback meetings held		Number of functional ward committees	49	Operational	56 (4 per ward)	14	Corporate Services	Quarterly reports	
To promote accountability	Complainants Management	% of complainants resolved	100%	Operational	100%	100%	100%	100%	Complainants Management Register
Ensure effective and efficient functioning support of ward committees	Ward committees	Number of monthly ward committees	14	3 637 000	14	14	14	14	Corporate Services
Ensure effective and efficient functioning support of ward committees	Mayoral bursary fund	Number of learners supported	148	operational	148	42	42	42	Corporate Services
Provide requisite support to needy learners	Traditional Leaders allowance	Number of traditional leaders receiving allowance for attending council meetings and activities	4	650 000	4	4	4	4	Corporate Services
Ensure that traditional leaders receive allowance for attending council meetings			4	12 000	4	4	4	4	Financial report
KEA 5: MUNICIPAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT									
Vote No	Measurable Objectives	Programme	KPI	Baseline	Target	Actual	Last Quarter	Previous Year	Evidence Required
4	D1. Strategic Objective: Building a better local government administration	4.2 PERFORMANCE MANAGEMENT							

Sustain management of performance for other officials other than Section 54 & 56 Managers		Number of other officials other than S 57 managers formally assessed	0	Operational	170	170 official (Annual assessment)	170 (informal Quarterly assessments)	170 officials(mid-year assessment)	170 official (informal assessments)	Corporate Services	Assessment reports
Strategic Objective: Building a Skilled and Utilized Workforce											
10	Ensure capacitated work force	Skills Development	Number of employees and councillors capacitated in terms of Workplace Skills plan	78	250 000	70	20	20	20	10	Corporate Services
10	Ensure that municipalities appoint people with the necessary skills that will enable them to accelerate the delivery of basic services	Workplace skills plan ('Technical skills')	Number of municipal personnel with technical skills/capacity (technicians and engineers)	3	Operational	2(Senior technician & PMU Manager)	No target this quarter	No target this quarter	1(Senior technician)	Corporate Services	Quarterly reports
10	Strengthen the effectiveness and efficient of municipal minimum competency requirements	Workplace skills plan(Minimum competency requirements) (financial management)	Number of municipal personnel with financial minimum competency requirements	7	Operational	9	No target this quarter	No target this quarter	9	Corporate Services	Quarterly reports
10	Ensure that people from equity target are appointed in the three highest levels of the municipal management	Employment Equity Plan	Number of staff complement with disability	5	Operational	5	5	5	5	Corporate Services	EE reports

10	Ensure that people from equity target are appointed in the three highest levels of the municipal management in compliance with the approved EEP	Number of people from employment equity target group employed in the three highest levels of the municipality (National indicator)	3	Operational	2	No target this quarter	1
10	Ensure that people from equity target are appointed in the three highest levels of the municipal management in compliance with the approved EEP	Number of people from employment equity target group employed in the three highest levels of the municipality (National indicator)	3	Strategic Objective: Build a sustainable future through leadership	Strategic Objective: Build a sustainable future through leadership	No target this quarter	1
10	Ensure capacitated work force	Workplace skillsplan	4 793 998	Amount actual spent(1 % of the salary budget of municipality) on implementing workplace skills plan (National Indicator)	1 500 000	375 000	375 000
10	Maximize efficiency of payroll management	Payroll management	95 727 897	% accuracy on payroll information	100%	100%	100%
10	Ensure compliance of overtime regulation	HR Management (Overtime management)	2 900 000	% compliance to overtime regulation	100%	100%	100%
10	Ensure sound labour practice	Labour Forum	4	Number of Local Forum Meetings held	OPEX	4	1
10	Ensure safe and healthy working environment	OHS	4	Number of in-year compliance reports on OHS generated	250 000	4	1
10	Ensure compliance to covid-19 management regulations	COVID-19 Pandemic	New	%compliance to covid-19 management regulations	OPEX	100%	100%
10	To ensure implementation of law-enforcement	Policy development, by-laws developed/ laws and reviews	2 (rates & building regulations)	Operational	2	No target this quarter	2
10	To ensure implementation of law-enforcement	Number of by-laws promulgated	1	Operational	1	No target this quarter	1

To ensure that policy workshop is held	Policy workshop held	Number of policy workshops held	1
Providing and improving compliance to municipal regulatory environment	Policies	Number of policies developed/reviewed	57

		No target this quarter	1
		No target this quarter	1
		No target this quarter	1

		No target this quarter	1
		No target this quarter	1
		No target this quarter	1

Performance Indicators and Targets for the following Key Performance Areas

1. Spatial Rationale, 2. Basic Service Delivery, 3. Local Economic Development, 4. Financial Viability, 5. Good Governance and Public Participation, 6. Municipal Transformation

Organizational Scorecard

500	Ensure appropriate maintenance of parks and gardens	Number of municipal parks and gardens maintained	6	150 000	6	6	6	Community Services	Quarterly reports
500	Purchasing of plant and equipment (lawn mowers)	Plant and Equipment	Number of lawn mowers purchased	8	150 000	10 lawn mower	No target this quarter	Development of specification and submission to budget and treasury	10 lawn mower
STRATEGIC OBJECTIVE 1: FINANCIAL MANAGEMENT									
Vote No.	Measurable Programme Objective	KPI	Baseline Status	1st Quarter Target	2nd Quarter Target	3rd Quarter Target	4th Quarter Target	Programme Owner	Evidence Required
200	Ensure expenditure as per budget	Expenditure Management	Actual Department budget spent					Community Services	Financial report
STRATEGIC OBJECTIVE 2: GOVERNANCE AND PUBLIC PARTICIPATION									
Vote No.	Measurable Programme Objective	KPI	Baseline Status	1st Quarter Target	2nd Quarter Target	3rd Quarter Target	4th Quarter Target	Programme Owner	Evidence Required
200	To promote good governance	Internal auditing	% compliance to internal audit plan	100%	Operational	100%	100%	Community Services	Quarterly reports
		Compliance to departmental AG action plan	1	Operational	No target this quarter	No target this quarter	Submit AG Action Plan to Council by 31 January	Community Services	Quarterly reports
		Number of PMS departmental reports submitted	4	Operational	1	1	1	Community Services	Quarterly reports

200	To promote good	Risk Management	% implementation of identified risks	100%	Operational	100%	100%	100%	100%	Community Services	Council resolution and Quarterly reports
	Monitor and oversee implementation of daily Licensing	Licensing and Administration	% monitoring of daily licensing	New	OPEX	100%	100%	100%	100%	Community Services	Quarterly reports
	Monitor compliance to Traffic and law enforcement regulation	Traffic and law enforcement regulation	% compliance to Traffic and law enforcement regulation	New	OPEX	100%	100%	100%	100%	Community Services	Quarterly reports
	ensure that Thusong services delivered are fully operational and effective	Thusong Center services	% effectiveness of services provided at thusong service center	New	OPEX	100%	100%	100%	100%	Community Services	Quarterly reports
200	Ensure that DRM strategic planning session is held in order to appropriate response to disaster management	Disaster Risk Management	Number disaster risks management strategic planning session held	0	1	No target this quarter	Community Services	Quarterly reports			

200	Ensure that DRM strategic planning session is held in order to appropriate response to disaster management	Number of Disaster Risk Management strategic planning session reviewed	2018/19 DRM Plan	500 000
200	Ensure that DRM strategic planning session is held in order to appropriate response to disaster management	Disaster Risk Management awareness campaigns held	Number disaster risks management awareness campaigns held	12
1	No target this quarter	1	No target this quarter	1
1	Community Services	Reviewed DRM Plan	Community Services	Quarterly reports

Wk No	Measure/ Objective	Programme	KPI	Baseline Status	BASIC SERVICE DELIVERY & PERFORMANCE INDICATORS			Progress Date	Outcome Reached
					Target	Actual	Target		
500	Construction of low level bridges	Maruleng low level bridges	Number of low level bridges constructed	Designs complete 7,000,000	6		Appointment of 6 bridges foundation completed	6 bridges completed	Completion certificate
500	To up grade a road from gravel to paved road	Balloon access road	Number of km of Balloon access road surfaced	1.5km bridge and culvert	2 bridges		1.5km road bed and 2 bridge foundation completed	1.5km sub-base and concrete columns completed	Completion certificate
500	To up grade a road from gravel to paved road	Number of km of Butswana accessed road paved	Number of km paved road	22,445,889.33	1.4km	8,550,000	1.4km road paved	1.4km road base completed	1.5km road and 2 bridges commissioning
500	To up grade a road from gravel to paved road	Number of meters of Willows accessed road paved	Number of meters paved road		1.6km	8,600,000		1.4km road paving completed	No target this quarter
500	To up grade a road from gravel to paved road	Number of km of Newline Fanie accessed road paved	Number of km paved road			900m paved	900m roadbed completed	1.4km road commissioning	Technical Services
500	To up grade a road from gravel to paved road	Number of km of Ga-sekor road rehabilitated	Designs of 2km road			900m paving completed	900m commissioning	No target this quarter	Appointment letter
500	To rehabilitate a road	Number of km of Kumpersus road rehabilitated	Construction of km road paved		1km	5,500,000	2km	1.5km road base completed	Completion certificate
500	To rehabilitate a road						2km base completed	2km road surfaced	Completion Certificate
									Progress reports

To up grade a road from gravel to paved road	Number of meters of Santeng graveyard access road	Paving of 400m road	400m road paved	7,190,000	400m	400m subbase completed	400m and commissioned	No target this quarter	Technical Services	Completion certificate
500	To up grade a road from gravel to paved road	Paving of 500m road	500m paved	5,500,000	500m	500m base completed	500m road surfaced	500m road commissioning	No target this quarter	Completion Certificate
500	To up grade a road from gravel to paved road	number of km of Worcester access road tarred(asphalt)	Construction of kilometers gravel road to asphalt	1.5km	7,300,000	1.5km	1.5km sub-base completed	1.5km road surfaced	No target this quarter	Technical Services
500	To up grade a road from gravel to paved road	Rehabilitation of Hoedspruit internal streets	Rehabilitation of hoedspruit access road	500m	6,000,000	1.5km	1.5km road base completed	1.5km road rehabilitation completed	No target this quarter	Technical Services
500	To up grade a road from gravel to paved road	Calais internal street	Number of km of calais street paved	New	7,422,868.67	1km	Advertisement	appointment of Contractor	Completion Certificate	Completion Certificate
500	To up grade a road from gravel to paved road	Sofaya to Mahomedlong	Upgrading 3km gravel road to tarred road	New	6,907,612.24	1km	Advertisement	appointment of Contractor	Completion certificate	Completion certificate
500	Development of designs 8km road	Mabins to Mametja access road	Designs of 8km road developed	New	1,500,000	Development of designs 8km road	Appointment of a consulted	Development of designs 8km road	No target this quarter	Technical Services
12.3 Recreational facilities										
Ensure that landfill site is fenced	Fencing of cemeteries	Number of cemeteries fenced	6	2 400 000	6	Advertisement	appointment of Contractor	Erecting of fencing	Commission of Fencing	Completion certificates
500	Ensure construction of lorraine community hall	Lorraine community hall	% of lorraine community hall completed	6,000,000	60%(Brickwall completed)	appointment of Contractor	20%(Foundation completed)	40%(Construction at window level)	Technical Services	Progress Report

500	Ensure the construction of Sports Field	Calias Sports Field	% completion construction work of Calias Sports Field	60%	14,175,575.90	100%	70% completion of the grand stand foundation	80% installation of the grand stand seating completed	90% grandstand roofing completed	100% Sports field commissioning	Technical Services
500	Ensure the construction of indoor sports centre	Manuleng indoor sports centre	% of indoor sports centre completed	93%	2,127,478.55	100%	2%grandstand seating)	2%(flooring- floorwox sports supreme)	2%concrete roof waterproofing)	1%(Commission	Completion certificates
500	Ensure appropriate maintenance of roads and bridges	Roads & bridges	Number km of municipal roads maintained	308km	350 000	308km	Maintainance of 77km of 308km road	Maintainance of 77km of 308km road	Maintainance of 77km of 308km road	Maintainance of 77km of 308km road	Technical Services
500	Ensure appropriate maintenance of buildings	Buildings	Number of municipal buildings maintained	13	750 000	13	3	3	3	4	Quarterly reports
500	Ensure appropriate maintenance of machines	Machines	Number of municipal machines maintained	3	1 300 000	3	3	3	3	3	Quarterly reports
500	Ensure that municipal electrical assets are maintained	Electricity	Number of electrical assets maintained	30	200 000	30	30	30	30	30	Quarterly reports
	Construction of high mast lights	High mast lights constructed	Number of high mast lights constructed	New	2 000 000	4	Advertisement	Appoitment of a contractor	Supply and install high mast lights	Commission of highmast lights	Completion Certificate
	Restoration of municipal buildings	Buildings	Number of municipal buildings restorated	Damaged Buildings	530 000	1	1	No target this quarter	No target this quarter	Technical Services	Quarterly reports
	Ensure appropriate maintenance of street lighting	Street lighting	Number of street lights maintained	17	500 000	148	37	37	37	Technical Services	Quarterly reports

KPI'S LOCATED ON THE DEVELOPMENT SIDE OF FINANCIAL VIABILITY						
Vote No.	Measurable Objective	KPI	Baseline Status	Budget	Annual Target	3rd Quarter Target
Ensure the creation of jobs through Expanded Public Works Programme	EPWP	Number of jobs created through EPWP (NKP)	150	1169 000	150	No target this quarter
200	Ensure expenditure as per budget	Expenditure Management	Actual Department budget spent			
KPI'S LOCATED ON THE GOVERNANCE AND PUBLIC PARTICIPATION SIDE OF FINANCIAL VIABILITY						
Vote No.	Measurable Objective	KPI	Baseline Status	Budget	Annual Target	3rd Quarter Target
To promote good governance	Internal auditing	% compliance to internal audit plan	100%	Operational	100%	100%
200		Compliance to departmental AG action plan	1	Operational	No target this quarter	No target this quarter
		Number of PMS departmental reports	4	Operational	1	1
200	To promote good governance	Risk Management	% implementation of identified	Operational	100%	100%

Performance Indicators and Targets for the following Key Performance Areas									
1. Spatial Rationale, 2. Basic Service Delivery, 3. Local Economic Development, 4. Financial Viability, 5. Good Governance and Public Participation, 6. Municipal Transformation									
KPI	Measurable Objective	Programme	Baseline Status	Budget	Annual Target	1st Quarter Target	2nd Quarter Target	3rd Quarter Target	Organisational Scorecard
									Evidence of Other Refined
400	Ensure that planning and development is informed by the Spatial Development Framework	SDF	Number of Spatial Development Framework implemented	Reviewed SDF	Operational	1	1 Spatial Development Framework implemented	1 Spatial Development Framework implemented	SPED
400	Ensure that Land Use Management Scheme is updated	Update of LUMS	Turnaround time in processing land use applications from the date received	30 days	Operational	30 days	30 days	30 days	LUMS updated reports
400	Ensure that GIS is updated	Update of GIS	Turnaround time in processing building plans from the date submitted	90 days	Operational	90 days	90 days	90 days	SPED
400	Setting aside an amount for the acquisition of land	Land acquisition for development	Amount set aside for acquisition of land	18 000 000	3 000 000	3 000 000	750 000	750 000	Financial statement
400	Land acquisition for human settlement development	Purchasing of land	Number of hectares of land purchased for human settlement development	Council resolution for purchasing of land	18,000,000	33 Hectares	No target this quarter	No target this quarter	Financial Report
KPA 3 LOCAL ECONOMIC DEVELOPMENT									
KPI	Measurable Objective	Programme	Baseline Status	Budget	Annual Target	1st Quarter Target	2nd Quarter Target	3rd Quarter Target	KPA 3 LOCAL ECONOMIC DEVELOPMENT
									Evidence of Other Refined

Vote Number	Measurable Objective	Programme	KPI	Business Status	DP Strategic Objective: Sound Financial Management			Programme Owner	Business Requirement	SPED	Quarterly reports
					1st Quarter Target	2nd Quarter Target	3rd Quarter Target				
K2C Support											
400	Ensure that K2C is supported	Number K2C programmes supported	4	200 000	4	1 (environmental monitors & river restoration)	SPED	Quarterly reports			
400	Ensure that LED Programmes are supported	Number of LED programmes supported		150 000	8	2	2	2	2	SPED	Quarterly reports
KP1 FINANCIAL VIABILITY											
Vote Number	Measurable Objective	Programme	KPI	Budget	Annual Target	1st Quarter Target	2nd Quarter Target	3rd Quarter Target	Programme Owner	Business Requirement	SPED
300	Ensure credible valuation roll in place by 30 June 2021	Supplementary valuation roll (2020/2021)	# of supplementary taxes implemented	1(2019/20 Valuation roll)	Operational	1	No target this quarter	No target this quarter	1	Summary of valuations complete detail on financial system	SPED
200	Ensure expenditure as per budget	Expenditure Management	Actual Department budget spent							Financial report	
KP2 GOVERNANCE AND PUBLIC PARTICIPATION											
Vote Number	Measurable Objective	Programme	KPI	Budget	Annual Target	1st Quarter Target	2nd Quarter Target	3rd Quarter Target	Programme Owner	Business Requirement	SPED
200	To promote good governance	Internal auditing	% compliance to internal audit plan	100%	Operational	100%	100%	100%	100%	100%	SPED
200	To promote good governance	Risk Management	Compliance to departmental AG action plan	1	Operational	No target this quarter	SPED				
			Number of PMS departments	4	Operational	4	1	1	1	1	SPED
			Reports submitted								Quarterly reports
			% implementation of identified risks mitigations								Council resolution and reports

Number of indigents households with access to free basic electricity	Update indigent register to ESKOM & receive reports of indigent households receiving free kilowatts of electricity	Ensure that indigent households do receive free basic electricity	SDBIP Quarterly Reports	Number of indigent households receiving free kilowatts of electricity when purchasing electricity	None or late submission of information by ESKOM	Output	Cumulative	Quarterly	No	Provision of free basic electricity in its indigent household for their betterment of life	Director Technical Services
Number of km of Hoblirkive access road paved by 30/06/19	Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs	Upgrade the road from gravel to paved road to improve access by road users	SDBIP Quarterly Reports	Counting number of paved road kilometres	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality	Director Technical Services
Number of km of Lorraine-Bellville road paved by 30/06/19	Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs	Upgrade the road from gravel to paved road to improve access by road users	SDBIP Quarterly Reports	Counting number of paved road kilometres	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality	Director Technical Services
Designs of 3km of The Oaks internal streets developed	Road surfacing and kerbs	Upgrade the road from gravel to paved road to improve access by road users	SDBIP Quarterly Reports	Counting number of surface road kilometres	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality	Director Technical Services
Number of km of Kamanzi Mahlomelong access road paved by 30/06/19	Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs	Upgrade the road from gravel to paved road to improve access by road users	SDBIP Quarterly Reports	Counting number of paved road kilometres	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality	Director Technical Services
Designs of 3.2km of The Balcon access road developed	Appointment of service provider to develop design.	Ensure that designs are developed	SDBIP Quarterly Reports	Counting number of paved road kilometres	None compliance Procurement plan	Output	Non- Cumulative	Quarterly	No	Improved road infrastructure in the municipality	Director Technical Services
Number of km of Santeng access road paved by 30/06/19	Appointment of a service provider to develop designs, Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs	Upgrade the road from gravel to paved road to improve access by road users	SDBIP Quarterly Reports	Counting number of paved road kilometres	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality	Director Technical Services
Number of km of Madeira road paved by 30/06/19	Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs	Upgrade the road from gravel to paved road to improve access by road users	SDBIP Quarterly Reports	Counting number of paved road kilometres	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality	Director Technical Services

Development of designs of 3km road	Appointment of service provider to develop design.	Ensure that designs are developed	SDBIP Quarterly Reports	Counting number of paved road kilometres	Output	None-Cumulative Quarterly Output	No	Improved road infrastructure in the municipality	Director Technical Services
Number of km of Kamfers road rehabilitated	Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs	Upgrade the road from gravel to paved road to improve access by road users	SDBIP Quarterly Reports	Counting number of paved road kilometres	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality
Number of km of Bismarck road rehabilitated	Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs	Upgrade the road from gravel to paved road to improve access by road users	SDBIP Quarterly Reports	Counting number of paved road kilometres	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality
Number of km of Kamfers road rehabilitated	Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs	Upgrade the road from gravel to paved road to improve access by road users	SDBIP Quarterly Reports	Counting number of paved road kilometres	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality
Number of km of Worcester road rehabilitated	Appointment of a contractor, site establishment, laying of storm water pipes, sub-base, base, paving & kerbs	Upgrade the road from gravel to paved road to improve access by road users	SDBIP Quarterly Reports	Counting number of paved road kilometres	Output	None-Cumulative Quarterly Output	Quarterly	No	Improved road infrastructure in the municipality
Development of designs of 3km road	Appointment of service provider to develop design.	Ensure that designs are developed	SDBIP Quarterly Reports	Counting number of paved road kilometres	Output	None-Cumulative Quarterly Output	Quarterly	No	Improved road infrastructure in the municipality
Development of designs of 3km road	Appointment of service provider to develop design.	Ensure that designs are developed	SDBIP Quarterly Reports	Counting number of paved road kilometres	Output	None-Cumulative Quarterly Output	Quarterly	No	Improved road infrastructure in the municipality
Development of designs of 3km road	Appointment of service provider to develop design.	Ensure that designs are developed	SDBIP Quarterly Reports	Counting number of paved road kilometres	Output	None-Cumulative Quarterly Output	Quarterly	No	Improved road infrastructure in the municipality

Development of designs of 3km road	Appointment of service provider to develop designs, appointment of a contractor & low level bridges constructed	To construct low level bridges to improve access by road users	SDBIP Quarterly Reports	Counting number of bridges constructed	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality	Director Technical Services
Number of households and business establishments with basic waste collection	Development of refuse removal program, placement or skip bins at strategic points, weekly collections at the urban households and business establishments	Provide basic refuse removal services to rural households	SDBIP Quarterly Reports	Counting number of households were refuse is collected	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Increased number of households and business establishment with access to basic refuse removal	Director Technical Services
Number of graveyards fenced	Identification of cemeteries to be fenced, appointment of a contractor & cemeteries fenced	Upgrade cemeteries	SDBIP Quarterly Reports	Counting number of cemeteries fenced	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Improved cemeteries for the departed to rest in dignity	Director Technical Services
% construction of indoor sports centre	Construction of foundation and concrete wall to the window level	Provide recreational facilities to the rural community of the municipality	SDBIP Quarterly Reports	Counting percentage of indoor sports centre completion	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Foundation and super structure (concrete wall) constructed to the window level	Director Technical Services
% completion construction work of Wilfords multi-purpose hall	Appointment of service to develop designs of multi-purpose hall, appointment of contractor, handover, earthwork, foundation & construction to the window level	Provide recreational facilities to the rural community of the municipality	SDBIP Quarterly Reports	Counting percentage of sports field and community hall completion	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Designs and construction of multi-purpose community hall to the window level	Director Technical Services
Number of street lighting maintained	Development of maintenance plan, maintain streetlights when a need arise	To ensure that streetlights are maintained to serve as safety measures during the night	SDBIP Quarterly Reports	Counting number of street lights maintained	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Maintained street lighting to improve visibility and safety	Director Technical Services
Km roads and bridges maintained	Development of maintenance plan, conduct routine maintenance	To ensure that roads and bridges are maintained to improve access to road users	SDBIP Quarterly Reports	Counting kilometres of roads and bridges maintained	None	Output	Cumulative	Quarterly	No	Improved road infrastructure in the municipality	Director Technical Services

Number of municipal buildings maintained	To ensure that municipal buildings, development of maintenance plan & regular maintenance of municipal buildings	SDBIP Quarterly Reports	Counting the number of buildings maintained	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Increased life span of assets	Technical Services
Number of machines maintained	To ensure that machines are well maintained so that service delivery is not interrupted Ensure that machines are not out of service for longer than 3 days	SDBIP Quarterly Reports	Counting number of machines maintained	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Sustainable service delivery provision	Technical Services
Number of parks and gardens maintained	Development of maintenance plan, conduct daily routine maintenance of parks and gardens	SDBIP Quarterly Reports	Counting the number parks and gardens maintained	None compliance Procurement plan	Output	Cumulative	Quarterly	No	Sustainable service delivery provision	Director Technical Services
Development of municipal infrastructure plan	Monitor the development of municipal infrastructure plan	SDBIP Quarterly Reports	Number of plans developed	Capacity on the development of the plan	Output/Input	Non-Cumulative	Quarterly	New indicator	Improved the infrastructure development in the municipality	Director Technical Services
Number of office furniture purchased	Develop specifications, quotations and procurement of office furniture	SDBIP Quarterly Reports	Counting the number of furniture purchased	None compliance to Procurement plan	Output	Cumulative	Quarterly	No	Conducive working Environment	Corporate Services
Number of IT equipments purchased	Conduct needs analysis develop specifications, quotations and procurement of IT equipments	SDBIP Quarterly Reports	Counting number of IT equipments purchased	None compliance to Procurement plan	Output	Cumulative	Quarterly	No	Effective communication IT systems	Municipal Manager
Number of server rooms upgraded	Develop specifications, advertise and appointment of service provider & upgrader the server room	SDBIP Quarterly Reports	Counting number of server rooms upgraded	None compliance to Procurement plan	Output	Cumulative	Quarterly	No	Effective communication IT systems	Municipal Manager
Number of access controlled equipments installed	To have well-controlled access to municipal offices and improve security	SDBIP Quarterly Reports	Counting number of access control installed	None compliance to Procurement plan	Output	Cumulative	Quarterly	No	Safer Environment	Technical Services

Value of equipments purchased	Develop specifications, quotations and procurement of equipments	To improve service delivery	SDBIP Quarterly Reports	Counting number of vehicle purchased	None compliance to Procurement plan	Cumulative	Quarterly	No	Sustainable service delivery provision	Technical Services
Number of skip bins containers purchased	Develop specifications, advertise & procurement of 40 x skip bins containers	To improve waste management	SDBIP Quarterly Reports	Counting number of skip bins containers purchased	None compliance to Procurement plan	Cumulative	Quarterly	Yes	Improved service delivery of waste management	Technical Services
Number of sidewalk litter bins purchased	Develop specifications, quotations and procurement of 70 side walk litter bins	To improve waste management	SDBIP Quarterly Reports	Counting number of sidewalk litter bins purchased	None compliance to Procurement plan	Cumulative	Quarterly	Yes	Improved service delivery of waste management	Technical Services
Number of two-way radios purchased	Develop specifications, quotations and procurement of 2 x two-way radios	To improve communication during off-hours	SDBIP Quarterly Reports	Counting number of two-way radios purchased	None compliance to Procurement plan	Cumulative	Quarterly	Yes	Improved communication	Technical Services
Number of Pro Laser speed measuring machine purchased	Develop specifications, quotations and procurement of 2 x two-way radios	To improve road maintenance	SDBIP Quarterly Reports	Counting number of Pro-Laser 4 speed measuring machine purchased	None compliance to Procurement plan	Cumulative	Quarterly	Yes	Improved road infrastructure in the municipality	Technical Services
Number of vehicles are purchased	Conduct needs analysis, develop specifications, advertise and procurement of 3 x vehicles	To improve service delivery	SDBIP Quarterly Reports	Counting number of vehicles are purchased	None compliance to Procurement plan	Cumulative	Quarterly	No	Sustainable service delivery provision	Technical Services
STRATEGIC GOALS		STRATEGIC GOALS	STRATEGIC GOALS	STRATEGIC GOALS	STRATEGIC GOALS	STRATEGIC GOALS	STRATEGIC GOALS	STRATEGIC GOALS	STRATEGIC GOALS	STRATEGIC GOALS
Number of capacity building workshops and training conducted	Support SMEs with business registration, provide business training and capacity building	Strengthen local economic development	SDBIP Quarterly Reports	Counting number of SME SMMEs	Poor attendance by SMME SMMEs	Cumulative	Quarterly	No	Empower SMEs	SPED
Number of work opportunities created through EPNP	Facilitate appointments & support programme	Creation of jobs	SDBIP Quarterly Reports	Number of work opportunities created through EPNP	Delay and dispute in appointments	Cumulative	Quarterly	No	Job creation in order to improve quality of life of the people of the municipality	SPED

Number of LED Forums held	Establishment of a forum for engagement in order to promote economic growth	To provide support for local economic development	SDBIP Quarterly Reports	Counting number of LED Forums held	None	Output	Cumulative	Quarterly	No	Job creation in order to improve quality of life of the people of the municipality	SPED
Number of existing tourism activities supported	Supported tourism activities: Durban Indaba, Mania festival, Rand Easter show	To market the municipality	SDBIP Quarterly Reports	Counting number of tourism activities supported	Adequate promotional material	Output	Cumulative	Quarterly	No	Attract investment in order to grow the economy by marketing the municipality	SPED
Number K2C programmes supported	Provide human, financial and infrastructure support to K2C Biosphere Initiatives	To ensure K2C Biosphere environmental management program supported	SDBIP Quarterly Reports	Counting number of K2C programmes supported	None	Output	Cumulative	Quarterly	No	Sustained environmental management	SPED
Number of LED programmes supported	Provide support to Kudumela development agency, recycling project at Worcester & Maresic- Youth rural development programme	To provide support for local economic development	SDBIP Quarterly Reports	Counting number of LED programmes supported	None	Output	Cumulative	Quarterly	No	Job creation in order to improve quality of life of the people of the municipality	SPED

Indicator	Short description	Long description	Key performance indicator	Target value	Type of indicator	Frequency	Balanced scorecard	Reporting period	Owner	Review date	Last updated	
Number of financial management policies reviewed	Develop specification. Appoint the service provider. Circulate the draft policies to stakeholders for inputs. Submit the reviewed policies to council for approval.	To ensure review of policies for effective financial management	SDBIP: Number of financial policies reviewed	SDBIP: Quarterly Reports	Output	Cumulative	Quarterly	No	Reviewed policies in order	CFO		
% of supplementary taxes implemented	Identification of properties to be included in the supplementary roll. Appointment of the valuer. Data collection. Draft supplementary roll. Public consultation. Certified roll.	Revenue enhancement	SDBIP: Counting number of supplementary valuation rolls developed	SDBIP: Quarterly Reports	Delay in reviewing processes	Cumulative	Quarterly	No	Develop credible valuation roll in order to enhance revenue generation	CFO		
Number of revenue enhancement strategies reviewed	Send the strategy for inputs by other departments. Present the draft review to management. Submit to council for approval to increase revenue collection	To ensure review of revenue enhancement strategy so as to increase revenue collection	SDBIP: Number of revenue enhancement strategies reviewed	SDBIP: Quarterly Reports	Delay in reviewing	Output	Non-cumulative	No	Reviewed policies for effective financial management	CFO		
% compliance to Asset standard (GRAP 17)	Receive new acquisition, bar code and capture into the asset register. Capture the expense of the project in progress. When project is completed the unbundling and capitalisation into the asset register takes effect.	To ensure that the Asset Register is compiled according to the required standards so that it becomes credible.	SDBIP: Calculating percentage compliance to asset management required standards	SDBIP: Quarterly Reports	Unaccounted assets	Output	Cumulative	Quarterly	Asset GRAP compliant in order to increase the life span of municipal assets	CFO		
Number of assets verifications conducted	Receive new acquisition, bar code and capture into the asset register. Capture the expense of the project in progress. When project is completed the unbundling and capitalisation into the asset register takes effect.	To ensure that the Asset Register is compiled according to the required standards so that it becomes credible.	SDBIP: Calculating number of asset verifications conducted	SDBIP: Quarterly Reports	Unaccounted assets	Output	Cumulative	Quarterly	Asset GRAP compliant in order to increase the life span of municipal assets	CFO		
% cost coverage, % of revenue collected monthly & % of debt coverage ration	Monitoring debt collections	To improve municipal debt debt collections	SDBIP: % of debt collected	SDBIP: Quarterly Reports	None payment for services	Output	Cumulative	Quarterly	No	Improved revenue collection	CFO	
% migration to MSCOA	Monitor the migration processes to MSCOA	Compliance to MSCOA	SDBIP: % migration to MSCOA	SDBIP: Quarterly Reports	Capacity to implement the process plan	Output	Cumulative	Quarterly	New indicator for municipalities	CFO		
% compliance to SCM regulations	Develop municipal procurement plan, capacitate bid committees, bid committees meet as per procurement plan, 100% compliance with SCM policy and no irregular, fradulent, wasteful and unauthorized expenditure.	Ensure that municipal procurement system is conducted in terms of SCM regulations	SDBIP: Calculating percentage compliance to SCM regulations	SDBIP: Quarterly Reports	None compliance to procurement plan	Output	Cumulative	Quarterly	100% compliance to SCM regulations in order to achieve value for money	CFO		

% compliance to MIG expenditure	Capture spending on MIG projects. Compile spending report in terms of section 71 reports	To ensure effective implementation of MIG projects in order to ensure acceleration of delivery of basic service (infrastructure development)	SDBIP Quarterly Reports	Calculating percentage MIG expenditure on quarterly basis.	None compliance to input and output procurement plan	Cumulative	Quarterly	No	Improved management of municipal grants spending	CFO
% of operation and maintenance budget allocated	Monitor the allocation of operation and maintenance budget	Strengthen the effectiveness and efficient of municipal financial management in line with MFMA regulations	SDBIP Quarterly Reports	Calculating percentage operation and maintenance budget allocated	None compliance to input and output MFMA	Non-Cumulative	Quarterly	New indicator	Accelerated service delivery	CFO
% of capital budget spend	Monitor the expenditure of capital budget	Strengthen the effectiveness and efficient of municipal financial management in line with MFMA regulations	SDBIP Quarterly Reports	Calculating percentage capital expenditure on quarterly basis.	None compliance to input and output MFMA	Cumulative	Quarterly	New indicator	Improved management of municipal capital spending	CFO
% of personnel budget spent	Monitor the expenditure of personnel budget	Strengthen the effectiveness and efficient of municipal financial management in line with MFMA regulations	SDBIP Quarterly Reports	Calculating percentage personnel budget expenditure on quarterly basis.	None compliance to input and output MFMA	Cumulative	Quarterly	New indicator	Improved management of municipal grants spending	CFO
Number of S71 reports submitted to the mayor and provincial treasury within 10 working days of start of the month	Generate monthly financial expenditure reports. Submit these reports to the Mayor and Treasury 10 working days after the start of the month	To ensure compliance of the MFMA	SDBIP Quarterly Reports	Counting number of reports submitted within 10 days of the start of the month	None	Output	Cumulative	Quarterly	Sound financial management	CFO
Number of S52 reports submitted to Council within 30 days of the end of each quarter	Generate quarterly financial expenditure reports. Submit these reports to council every quarter	Financial accountability	SDBIP Quarterly Reports	Counting number of quarterly reports submitted to council	None	Output	Cumulative	Quarterly	Sound financial management	CFO
Number of S72 reports submitted to Council and provincial treasury after assessment by the accounting officer by 25 January	Generate six month financial and performance reports and advice budget adjustment accordingly	Financial accountability	SDBIP Quarterly Reports	Counting number of mid-year financial reports submitted to council	None	Output	Cumulative	Quarterly	Sound financial management	CFO
Number of credit and debt management policies reviewed	Review credit and debt management policies in order to enhance revenue	Ensure that credit and debt management policies are reviewed	SDBIP Quarterly Reports	Counting the number of policies reviewed	None	Output	Non-cumulative	Quarterly	No	Sound financial management
Number of Adjustment Budget reports submitted to Council in terms of S28	Make budget adjustment as per section 72 report recommendations. Submit such to council	To improve financial management and service delivery	SDBIP Quarterly Reports	Counting number of budget adjustment reports submitted to council	None	Output	Cumulative	Quarterly	No	Sound financial management and improved service delivery

Number of SCM reports submitted to Council and council Treasury	Generate SCM quarterly and submit to To report to council compliance regarding SCM activities	SDBIP Quarterly Reports	Counting number of SCM reports submitted to council	None	Output	Cumulative	Quarterly	No	Effective utilization of fleet	CFO
Number of monthly reports submitted on fleet management	Submit quarterly reports of efficiency and effective utilization of the fleet	To report to council on fleet management	SDBIP Quarterly Reports	Counting number of fleet management reports generated	None	Output	Cumulative	Quarterly	Increased life span of assets	CFO

Indicator	Description	Source Information	Performance Indicator	Target or Standard	Measurement	Type of indicator	Calculation type	Reporting cycle	New indicator	Target or standard for new indicator	Role of Manager	Role of CFO
Submission of AFS submitted within prescribed timeframes	To ensure that financial statements are submitted to AG within timeframes	SDIP Quarterly Reports	Number of reports submitted within prescribed timeframes	Financial errors	Output and activity	Non-cumulative	Quarterly	No	Compliance to MfMA		Municipal Manager	CFO
Submission of Annual Performance Report submitted within prescribed timeframes	To ensure that Annual Performance Report is submitted to AG within timeframes	SDIP Quarterly Reports	Number of reports submitted within prescribed timeframes	Reliability of the data submitted.	Output and activity	Non-cumulative	Quarterly	No	Compliance to MfMA		Municipal Manager	
Submit AG Action Plan to Council by 31	Compile the Draft Annual Report. Review the compiles AFS. Present the AFS to Audit Committee. Submit the AFS to AG for auditing by 31 August 2019	AG Action plan	Recognised the Submitted AG action plan to Council	Delays on the development of AG action plan	Output and activity	Non-cumulative	Quarterly	No	To promote accountability and responsibility		Municipal Manager	
% AG queries resolved	Monitor the process of development and approval of AG action plan	AG Action plan progress report	Divide the number of queries resolved by the number of queries raised	Delay in resolving AG Audit plan queries	Output and activity	Non-cumulative	Quarterly	No	To promote accountability and responsibility		Municipal Manager	
% in compliance to AG Audit Action Plan	Compile the action plan. Submit to audit committee and council. Monitor the performance of the action plan and report progress to management, audit committee and council.	AG Action plan progress report	Calculating percentage progress made in address AG audit queries	Lack of commitment by staff to address AG audit queries	Output and activity	Non-cumulative	Quarterly	No	To promote accountability and responsibility		Municipal Manager	
Number of quarterly reports on internal audit with recommendations submitted to Council	Compile the action plan. Submit to audit committee and council. Monitor the performance of the action plan and report progress to management, audit committee and council.	Internal audit Quarterly Reports	Calculating number of reports submitted to Council	Delay in resolving internal audit findings	Output and activity	Non-cumulative	Quarterly	No	To promote accountability and responsibility		Municipal Manager	
% internal audit findings resolved	Monitor implementation of internal audit action plan	Internal audit Quarterly Reports	Number of queries resolved on the Internal Audit Action Plan divide by number of findings	Delay in resolving internal audit findings	Output and activity	Non-cumulative	Quarterly	No	To promote accountability and responsibility		Municipal Manager	
% of Audit and Performance Committee resolutions implemented	Monitoring the implementation of APC resolutions	APC resolutions register	Number of APC resolutions implemented divide by the total number of resolutions in the register	Delay and lack of capacity to implement resolutions	Output and activity	Non-cumulative	Quarterly	New indicator	To promote accountability and responsibility		Municipal Manager	
% MPAC resolutions implemented	Monitoring the implementation of MPAC resolutions	MPAC resolutions register	Number of MPAC resolutions implemented divide by the total number of resolutions in the register	Delay and lack of capacity to implement resolutions	Output and activity	Non-cumulative	Quarterly	No	To promote accountability and responsibility		Municipal Manager	
Annual review of strategic Risks plan	Conduct risk assessment. Develop Risk Based Internal Plan. Submit to management and audit committee for inputs. Submit to council for approval	Risks plan	Reviewed Risks plan approved by council	Delay in reviewing the plan	Output and activity	Non-cumulative	Quarterly	No	Effective mitigation of risks in the municipality		Municipal Manager	

Implementation of identified risks mitigations	[Compile reports and submit to management audit committee and council.]	To measure progress regarding risk management in the municipality	Risks management Quarterly Reports	Number of risk reports submitted to council	Delay and lack of capacity to implement resolutions	Output and activity	Cumulative	Quarterly	No	Effective mitigation of risks in the municipality	Municipal Manager
Number of fraud and corruption cases investigated	[Monitor the response in terms of fraud and corruption cases register]	To minimise corrupt activities	Fraud and corruption Reports	Count number of fraud and corruption cases attended divided by the number of cases reported	Delay and lack of capacity to investigate reported cases	Output and activity	Cumulative	Quarterly	New indicator	To curb corruption activities	Municipal Manager
Number of public participation meetings held	[Develop public participation programme. Circulate the programme to stakeholders. Arrange all logistics for meetings. Compile reports and submit issues raised to the relevant departments or stakeholders]	To promote community participation and accountability	SDBIP Quarterly Reports	Number of public participation meetings held	Poor attendance by community members	Output and activity	Cumulative	Quarterly	No	To promote accountability	Municipal Manager
Number of community feed meetings held	[Holding of ward meetings to monitor the frequency of providing feedback to communities]	To promote community participation and accountability	SDBIP Quarterly Reports	Count the number of community feedback meetings held	Non adherence to the schedule meetings and poor attendance by the community	Output and activity	Cumulative	Quarterly	New indicator	To promote accountability	Municipal Manager
% of complaints resolved	[Monitor the number of complaints attended versus the number of complaints resolved]	To promote accountability	Complaints management register	Count number of complainants attended divide by the number of complainants resolved	Delay and lack of capacity to resolve complainants	Output and activity	Cumulative	Quarterly	New indicator	To promote accountability	Municipal Manager
Number of Disaster Risk Management Plans reviewed	[Conduct disaster risk assessment. Develop disaster draft risk plan and circulate for inputs. Submit it to council for approval.]	To ensure effective disaster risk management	SDBIP Quarterly Reports	Number of disaster risk management plans approved by council	None	Output	Cumulative	Quarterly	No	Effective mitigation of disaster risks in the municipality	Municipal Manager
Number of Draft disaster recovery plans developed	[Develop specification. APPOINT SERVICE PROVIDER. Circulate the draft plan to stakeholders for inputs. Submit the draft plan to council for approval]	To ensure data back-up recovery system in case of disaster	SDBIP Quarterly Reports	Number of draft disaster recovery plans submitted to Council	None	Output	Non-cumulative	Quarterly	No	Data recovery in case of disaster striking the municipality	Municipal Manager
Reviewed Communication strategy	[Collect information from stakeholders. Consolidate inputs. Present draft strategy to management. Submit it to council for approval]	To ensure proper communication	SDBIP Quarterly Reports	Reviewed communication Strategy	None	Output	Cumulative	Quarterly	No	Effective communication	Municipal Manager
Number of PMS audits conducted	[Collect PMS report. Audit the report and make recommendations]	To ensure that the reported information is reliable and supported by portfolio of evidence.	SDBIP Quarterly Reports	Counting the number of PMS audits conducted	None	Output	Cumulative	Quarterly	No	Reliability of the reported information and achievement of the targets as per the SDBIP	Municipal Manager
Number of audit committee meetings held	[Issue notices for Audit Committee meetings. invite stakeholders, prepare agendas and compile reports]	To organise meetings of the Audit Committee	SDBIP Quarterly Reports	Counting number of audit committee meetings held	None	Output	Cumulative	Quarterly	No	Strengthened good governance	Municipal Manager

Number of MPAC meetings held	Issue notices for MPAC meetings. Invite stakeholders, prepare agendas and compile reports	To ensure that oversight committee meetings are held	SDBIP Quarterly Reports	Counting number of MPAC meetings held	None	Output	Cumulative	Quarterly	No	Effective council oversight	Municipal Manager
Number of functional ward committees submitted	Capable wards, receive reports from wards and submit those reports to the Office of the Speaker	To ensure functioning wards	SDBIP Quarterly Reports	Number of functional ward committees	None	Output	Cumulative	Quarterly	No	Effective and efficient community involvement	Corporate Services
Number of monthly ward committees reports submitted	Develop ward reporting templates. Receive monthly reports, consolidate them and submit to the Office of the Speaker	To ensure accountability by ward committees	SDBIP Quarterly Reports	Counting number of ward committees reports received	None	Output	Cumulative	Quarterly	No	Good governance and accountability	Corporate Services
Number of learners supported	Issue out advertisement and bursary application forms. Shortlisting and issuing information letters to the successful applicants	To ensure that bursary is provided to the needy and deserving learners	SDBIP Quarterly Reports	Counting number of learners supported with bursary	None	Output	Cumulative	Quarterly	No	Empowering community with required skills	Corporate Services
Number of council sitting supported	Issue notices for council meetings. Invite stakeholders, prepare council agendas, compile minutes	To ensure that all council meetings are held in terms of statutory regulations	SDBIP Quarterly Reports	Counting number of council meetings held	None	Output	Cumulative	Quarterly	No	Effective and efficient functioning of council	Corporate Services
Number of Section 79 committees meetings held	Issue notices for section 79 committees meetings. Invite stakeholders, prepare council agendas, compile minutes	To ensure that all Section 79 meetings are held in terms of statutory regulations	SDBIP Quarterly Reports	Counting number of meetings held	None	Output	Cumulative	Quarterly	No	Effective and efficient functioning of Section 79 committees	Municipal Manager
Number of traditional leaders receiving allowance	Submit payment request to finance department after each council sitting. Pay allowance to traditional leaders.	To ensure that all traditional leaders attend council meetings	SDBIP Quarterly Reports	Counting number of traditional paid allowance	None	Output	Cumulative	Quarterly	No	Effective community involvement in municipal activities.	Corporate Services
Number of activities conducted on special programs	Write a memorandum on the event to be held. Write invitations to the targeted group. Arrange all events logistics, stage the events and write reports (felicity, 16 days of activism, HIV/AIDS, Gender, women's month,new born baby, Mayoral sports, tournament,youth programme,greenery,Disability programme,awards to best performing schools,Arts & culture educational awareness programme and town planning campaigns)	To ensure that all programmes are delivered to the targeted people	SDBIP Quarterly Reports	Counting number of special programmes events held	None	Output	Cumulative	Quarterly	No	Provide support to the designated people	Community Services
Number of Disaster Risk Management awareness campaigns held	Write a memorandum on the event to be held. Write invitations to the targeted stakeholders. Arrange all event logistics, stage the event and write a report	To ensure that disaster risk management campaigns are held	SDBIP Quarterly Reports	Counting number of disaster risk management awareness campaigns held	None	Output	Cumulative	Quarterly	No	Appropriate response to disaster risk management	Municipal Manager

Number of DRM strategic planning session held	Write a memorandum on the event to be held. Write invitations to the targeted stakeholders. Arranges all event logistics, stage the event and write a report.	To ensure that disaster risk management strategic planning session is held	SDBIP Quarterly Reports	Counting number of disaster risk management strategic planning session held	None	Output	Cumulative	Quarterly	No	Appropriate responses to disaster risk management	Municipal Manager
		Indicator ID	KPI Name	Description	Measurement Method	Calculation Type	Reporting Cycle	Reporting Period	Indicator ID	Description	Reporting Cycle
1	DRP budget adopted by Council by 31 May	Number of DRPs submitted to Council	The indicator seeks to ensure that DRP for 2019/20 financial year is reviewed	SDBIP Quarterly Reports	Calculating the achievements of the indicator through achievement of the quarterly targets.	Non-cumulative	Quarterly	Output	No	Improved municipal planning in order to improve service delivery	Municipal Manager
	DRP process plan and submit to Council for approval. Compile DRP analysis phase, organise DRP forums, conduct strategic planning session. Draft DRP/Budget completed and submitted to Council by 31 March 2020. Conduct public participations. Final DRP/Budget submitted to council for adoption by 31 May 2020.	Number of in-year reports submitted to Council	The indicator seeks to ensure organisational reports are developed and submitted to council. To measure the performance of the DRP and budget.	SDBIP Quarterly Reports	Calculating the achievements of the indicator through achievement of the quarterly targets.	Non-cumulative	Quarterly	Output	No	To improve municipal performance	Municipal Manager
		Number of signed performance agreements for section 54 and 56 within prescribed timeframe	The indicator seeks to ensure that S54 & 56 Managers signed performance agreements in terms of Section 57 of the MSA Act 32 of 2010	SDBIP Quarterly Reports	Calculating the number of signed performance agreements	Non-cumulative	Quarterly	Output	No	To improve municipal performance by holding Section 54 & 56 Managers accountable	Municipal Manager
		Number of formal assessments conducted (S54 & 56)	The indicator seeks to achieve that formal performance assessment of S54 & 56 Managers are conducted	SDBIP Quarterly Reports	Calculating the number of formal performance assessments conducted	Non-cumulative	Quarterly	Output	No	Improved municipal individual performance that will enable them to accelerate the delivery of basic services	Municipal Manager
		Number of policies developed/reviewed	To strengthen municipal governance	SDBIP Quarterly Reports	Calculate the number of policies developed and reviewed	Non-cumulative	Quarterly	Output	No	Improved municipal governance through regulatory environment	Corporate Services

Number of by-laws developed / reviewed and promulgated	To ensure enforcement of municipal regulations Identify by-laws to be developed and reviewed. Collect information. Call for inputs from stakeholders. Incorporate inputs and submit to council for approval.	SDBIP Quarterly Reports	Calculate the number of by-laws developed and reviewed	Cumulative	Quarterly	No	Improved municipal regulatory compliance	Corporate Services
Number of employees capacitated in terms of Workplace Skills plan	Conduct departmental skills audits. Compile municipal skills needs. Appoint service providers to conduct trainings. Compile training reports	SDBIP Quarterly Reports	Calculate the number of employees trained.	Cumulative	Quarterly	No	Skilled and capacitated workforce in order to accelerate service delivery	Corporate Services
Number of staff complement with disability	Compile employment equity report. Check the municipal vacancy rate rate. Set employment target for people with disability. Identify possible positions to be occupied by people from this group. Advertise and appoint.	SDBIP Quarterly Reports	Calculate the number of employees with disabilities employed	Cumulative	Quarterly	No	Implementation of the municipal employment equity plan in line with Employment Equity Act, 1998 (Act No.55 of 1998)	Corporate Services
Number of people from employment equity target group employed in the three highest levels of the municipality (National indicator)	Compile employment equity report. Check the municipal vacancy rate rate (three highest levels). Set employment target for people from EE group. Identify possible positions to be occupied by people from this group. Advertise and appoint.	SDBIP Quarterly Reports	Calculate the number of employees from employment equity target employed from the three highest levels of the municipality	Cumulative	Quarterly	No	Implementation of the municipal employment equity plan in line with Employment Equity Act, 1998 (Act No.55 of 1998)	Corporate Services
Number of municipal personnel with technical and spatial planning skills	Monitor the filling of technical and spatial planning positions aligned with organogram	SDBIP Quarterly Reports	Number of people appointed with the requisite skills	Cumulative	Quarterly	New indicator	Accelerated delivery of basic services	Corporate Services
Number of municipal personnel with financial minimum competency requirements	Strengthen the capacity of the municipality to deliver on its mandate through appointment of skillful and competent personnel	SDBIP Quarterly Reports	Number of people appointed with the requisite skills	Cumulative	Quarterly	New indicator	Improved financial management in line with MFMA regulations	Corporate Services
Number of strategic planning session held	Write a memorandum on the event to be held. Write invitations to the targeted stakeholders. Arrange all event logistics, stage the event and write a report.	SDBIP Quarterly Reports	Number of strategic planning sessions held	Cumulative	Quarterly	No	Improved municipal planning in order to improve service delivery	Municipal Manager

Number of Annual and oversigt reports within stipulated timeframes adopted within stipulated timeframes	Present the annual report to council for monitoring. Conduct public participation on annual report, consolidate inputs, compile annual report, oversight report and able the report to council.	To ensure that oversight report is presented to council within prescribed time	SDBIP Quarterly Reports	Counting number of oversight reports tabled to council within prescribed time	None	Output	Cumulative	Quarterly	No	Effective council oversight	Municipal Manager
Amount actual spent(1 % of the salary budget of municipality on implementing workplace skills plan (National Indicator)	Set aside 1% of the wage bill to skills development	To ensure that 1% of the total municipal wage bill is utilized for skills development	SDBIP Quarterly Reports	Counting percentage of the wage bill set aside for skills development	None	Output	Cumulative	Quarterly	No	Skilled and capacitated workforce	Municipal Manager
% accuracy on payroll information	Ensure that all leaves, bonuses, wages are captured by the 20th of every month. Authorise and sign payroll list and sent it to finance to release payments.	Maximize efficiency of payroll management	SDBIP Quarterly Reports	Counting percentage compliance to payroll management	None	Output	Cumulative	Quarterly	No	Sound financial management	Corporate Services
% compliance to overtime regulation	If or planned and emergency activities , check the employees if warrant overtime and authorize if necessary and reject if not. Submit overtime report per department to management meetings and council sittings.	Ensure compliance to overtime management	SDBIP Quarterly Reports	Counting percentage compliance to overtime regulations	None	Output	Cumulative	Quarterly	No	Sound financial management	Corporate Services
Number of labour grievances resulting in law suit against the municipality	Afford to all possible dispute in line, keep records of all possible lawsuits and facilitate amicable and cost effective settlements.	Ensure that law suit against the municipality are minimized	SDBIP Quarterly Reports	Counting number of grievance resulting to law suit	None	Output	Cumulative	Quarterly	No	Legal compliance	Corporate Services
Number of service providers with signed Service Level Agreement	Create a contracts register with project cycle. Provide legal opinion of SLAs signed between the municipality and service providers.	Ensure that all service providers have signed SLA	SDBIP Quarterly Reports	Counting number of service providers with signed SLA	None	Output	Cumulative	Quarterly	No	Legal compliance	Corporate Services
Number of Local Forum Meetings held	Organise LLF meetings and implement decisions agreed upon	To ensure that LLF meetings are held	SDBIP Quarterly Reports	Counting number of LLF meetings held	None	Output	Cumulative	Quarterly	No	Sound labour practice	Corporate Services
Number of compliance reports generated	Conduct OHS inspections and generate quarterly compliance reports	To ensure that quarterly OHS compliance reports are generated	SDBIP Quarterly Reports	Counting number of OHS compliance reports generated	None	Output	Cumulative	Quarterly	No	Safe and health working environment	Corporate Services

Approval by the Mayor	This SDBIP is a management and implementation plan and not a policy proposal) and is therefore not required to be approved by the Council. The approval of the SDBIP is a competency reserved for the Municipal Manager and the Mayor of the Municipality in terms of Section 53 of the MFMAct. The Mayor approves the SDBIP within 28 days of the approval of the IDP and Budget.
Monitoring and Implementation of SDBIP	Progress against the objectives set out in the SDBIP will be monitored and reported on a monthly, quarterly, half-yearly and annual basis.
Signatures	 T.G MAGABANE Date 25/06/2020 SDBIP Approved by:  Cllr. Thobejane M.H Date 25/06/2020 Final SDBIP Compiled by: 